

Officer Key Decision

Report from the Corporate Director of Community, Health and Wellbeing

Lead Cabinet Member for Adult Social Care, Public Health and Leisure (Councillor Neil Nerva)

AUTHORITY TO EXTEND CONTRACTS FOR ADULT SOCIAL CARE AND CHILDREN AND YOUNG PEOPLE WITH DISABILITIES HOMECARE SERVICES

Wards Affected:	All	
Key or Non-Key Decision:	Key Decision	
Open or Part/Fully Exempt: (If exempt, please highlight relevant paragraph of Part 1, Schedule 12A of 1972 Local Government Act)	Open	
List of Appendices:	N/A	
Background Papers:	N/A	
Contact Officer(s): (Name, Title, Contact Details)	Name: Andrew Davies, Job Title: Head of Commissioning, Contracting and Market Management Andrew.davies@brent.gov.uk	

1.0 Executive Summary

1.1. This report requests authority to extend contracts in respect of homecare services for Adult Social Care and Children and Young People with Disabilities as required by Contract Standing Order 112. The report summarises the reasons for the request to extend the contracts and the duration of the extension (12 months).

2.0 Recommendation(s)

2.1 The Corporate Director of Community, Health and Wellbeing approves the extension of the contracts for the provision of home care services to Adults and Children and Young People with Disabilities with the providers listed below in section 3.2.7 for a period of 12 months.

3.0 Detail

3.1 Contribution to Borough Plan Priorities & Strategic Context

The contract for delivery of Homecare Services in the Borough detailed in this report supports the Brent Borough Plan 2023-2027 priorities of 'Prosperity and

Stability in the Borough' and 'A Healthier Brent'. The Homecare Service ensures that Brent residents and communities who are vulnerable and/or with more complex needs receive the best possible support (Strategic Priority 1 - Prosperity and Stability in the Borough) and support for people to be cared for closer to home, health and social care community services to help people, and more people supported to live in their own home (Strategic Priority 5 - A Healthier Brent).

3.2 Background

- 3.2.1 The Council established a framework for the provision of home care services for Adult Social Care and Children and Young People with Disabilities ('the Framework') and awarded contracts to Lead Providers under the Framework, commencing on 1st February 2021 for a period of 3 years with an option to extend for 2 years on a 1+1 year basis at the Council's sole discretion ('the Contracts').
- 3.2.2 The contracts to lead providers were awarded based on a patch system with the homecare services split into 13 patches, to align with the borough wards at the time the services were commissioned. Services for older people and people with physical disabilities were included in Lots 1 to 13, and for specialist services (Children and Young People with Disabilities, Learning Disabilities and Mental Health) which generate fewer home care hours, the borough was split into east and west for Children and Young People included in Lots 14 and 15 and north and south for learning disabilities and mental health included in Lots 16 to 19.
- 3.2.3 There is a provision in the current contract to extend for a further 2 years on a 1+1 basis and Officers have entered discussions with the Providers to extend their contracts for 12 months.
- 3.2.4 The extension will ensure that vulnerable people in the specified client groups are well supported. In addition, given that there are no concerns with these providers, this maintains the stability of service delivery and care for service users. The Council has been able to manage the quality of the providers through consistent monitoring which has helped to decrease the number of complaints regarding the contracted providers to date.
- 3.2.5 This contract extension will work alongside the home care framework that was awarded in November 2024 and will allow service user choice and add greater capacity to deliver home care in Brent. As stated above this was a 3-year contract with the option to extend the contract for two further years on a 1+1 basis. The first year of the plus +1 option has been utilised, this report recommends that the second year of the extension is approved.
- 3.2.6 As part of the contract, the providers are required to pay London Living Wage which has enabled them to recruit and retain a stable workforce whilst ensuring continuity for our service users and high-quality care. Failure to extend the

contracts is likely to give rise to service delivery failure by the Council and disruption or/and failure to continuity of care for service users.

3.2.7 List of Providers

Lots 1 to 13 – Older Persons & Physical Disability

Lots	Patch	Provider
1	Older People and Physical Disability Patch 1 Northwick Park and Preston	MiHomecare Limited
2	Older People and Physical Disability Patch 2 Sudbury	Active Care & Support Ltd
3	Older People and Physical Disability Patch 3 Tokyngton	J.C Michael Group Ltd
4	Older People and Physical Disability Patch 4 Wembley Central & Alperton	J.C Michael Group Ltd
5	Older People and Physical Disability Patch 5 Stonebridge	Eleanor Nursing and Social Care Limited
6	Older People and Physical Disability Patch 6 Queensbury & Kenton	MiHomecare Limited
7	Older People and Physical Disability Patch 7 Barnhill	Active Care & Support Ltd
8	Older People and Physical Disability Patch 8 Welsh Harp & Fryent	Dendera Ltd t/a Dendera Care
9	Older People and Physical Disability Patch 9 Dudden Hill & Dollis Hill	Eleanor Nursing and Social Care Limited
10	Older People and Physical Disability Patch 10 Harlesden	Supreme Care Services Limited
11	Older People and Physical Disability Patch 11 Willesden Green & Kensal Green	Supreme Care Services Limited
12	Older People and Physical Disability Patch 12 Mapesbury & Brondesbury	Healthvision UK Ltd
13	Older People and Physical Disability Patch 13 Queens Park and Kilburn	Healthvision UK Ltd

Lots 14 and 15 - Children and Young People with Disabilities Homecare Services:

Lots	Patch	Provider

14	Specialist Provider - Children's Homecare West Zone	Goldsmith Personnel
14	Specialist Provider - Children's Homecare West Zone	Standard Nursing Agency and Care Services Ltd
15	Specialist Provider - Children's Homecare West Zone	Supreme Company and Sons Ltd
15	Specialist Provider - Children's Homecare East Zone	Standard Nursing Agency and Care Services Ltd

Lots 16, 17, 18 and 19 – Specialist mental Health and Learning Disabilities

16	Specialist Provider Learning Disabilities North Zone	Unique Personnel (UK) Ltd
17	Specialist Provider Learning Disabilities South Zone	Allfor Care Services Ltd
18	Specialist Provider Mental Health North Zone	Onecare-UK Ltd
19	Specialist Provider Mental Health South Zone	Bluebird Care Brent

3.2.8 Under section 3(b) of the table at paragraph 9.5 of Part 3 of the Constitution, Corporate Directors may only extend contracts without the need for Cabinet approval provided the extension would not result in breach of the Procurement Legislation (Public Contracts Regulations 2015/PCR), does not substantially alter the terms and conditions of the contract, that there is sufficient existing budgetary provision and if the extension goes beyond the period of extension provided for in the contract (if any) or is otherwise not in accordance with the extension provisions in the contract.

4.0 Stakeholder and ward member consultation and engagement

4.1 Consultation with ward members and stakeholder was sought prior to advert and award of the original contract.

5.0 Financial Considerations

- 5.1 The initial contract value was £16.5m, with an option to extend for up to a further two years at an estimated value of £5.5m each year.
- 5.2 The annual cost of the contract at today's prices, is estimated to be £17,013,912.22.

5.3 The full cost of the contract and/or extension will be funded from the Community and Prevention Contracts budget with Adult Social Care.

6.0 Legal Considerations

- 6.1 Officers recommend the extension of the Contracts for the provision of homecare services to Adults and Children and Young persons with the Providers listed in Schedule 1 (List of Providers) for a period of 12 months.
- 6.2 The Contracts were awarded through a Homecare Framework which was established in compliance with the Public Contract Regulation 2015 (PCR 2015).
- 6.3 The contract contains express provision allowing for the extension as recommended and as such extension is permitted in accordance with the PCR 2015.
- 6.4 The Corporate Director is authorised pursuant to Paragraphs 9.5 of Part 3 of the Constitution to extend contracts subject to the conditions set out in paragraph 3.2.6 above and based on the information provided in this report, none of the conditions set out in paragraph 3.2.6 preclude the Corporate Director agreeing the recommended extension.

7.0 Equity, Diversity & Inclusion (EDI) Considerations

- 7.1 Pursuant to s149 Equality Act 2010 (the "Public Sector Equality Duty"), the Council must, in the exercise of its functions, have due regard to the need to:
 - (a) eliminate discrimination, harassment and victimisation and other conduct prohibited under the Act
 - (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
 - (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it,
- 7.2 The Public Sector Equality Duty covers the following nine protected characteristics: age, disability, marriage and civil partnership, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 7.3 Having due regard involves the need to enquire into whether and how a proposed decision disproportionately affects people with a protected characteristic and the need to consider taking steps to meet the needs of persons who share a protected characteristic that are different from the needs of persons who do not share it. This includes removing or minimising disadvantages suffered by persons who share a protected characteristic that are connected to that characteristic.

- 7.4 There is no prescribed manner in which the council must exercise its public sector equality duty but having an adequate evidence base for its decision is necessary.
- 7.5 The proposals in this report have been subject to screening and officers believe that there are no adverse equality implications

8.0 Climate Change and Environmental Considerations

- 8.1 These services are currently provided by external contractors and there are no implications for Council staff arising from extending the Contracts.
- 9.0 Human Resources/Property Considerations (if appropriate)
- 9.1 These services are currently provided by external contractors and there are no implications for Council staff arising from extending the Contracts.

10.0 Communication Considerations

10.1 None

Report sign off:

Rachel Crossley, Corporate Director Community Health and Wellbeing